National Transportation Safety Board Washington, DC 20594

Brief of Accident

Adopted 08/31/1995

ANC95FA008

File No. 1931 11/04/1994 ANCHORAGE, AK Aircraft Reg No. N611FE Time (Local): 11:25 AST Make/Model: Mcdonnell Douglas / MD-11/F Fatal Serious Minor/None Engine Make/Model: Ge / CF6-80C2DIF Crew 0 2 0 Aircraft Damage: Substantial Pass 0 0 0 Number of Engines: 3 Operating Certificate(s): Supplemental Name of Carrier: FEDERAL EXPRESS, INC Type of Flight Operation: Non-scheduled; International; Cargo Reg. Flight Conducted Under: Part 121: Air Carrier Last Depart, Point: KANSAI, JP Condition of Light: Day Destination: Same as Accident/Incident Location Weather Info Src: Weather Observation Facility Airport Proximity: On Airport/Airstrip Basic Weather: Visual Conditions Airport Name: ANCHORAGE INTERNATIONAL Lowest Ceiling: 11000 Ft. AGL, Broken Runway Identification: 6R Visibility: 20.00 SM Runway Length/Width (Ft): 10897 / 150 Wind Dir/Speed: 160 / 003 Kts Runway Surface: Asphalt Temperature (°C): -2 Precip/Obscuration: Runway Surface Condition: Dry Pilot-in-Command Age: 54 Flight Time (Hours)

Certificate(s)/Rating(s)

Airline Transport; Multi-engine Land

Instrument Ratings
Airplane

Total All Aircraft: 12084 Last 90 Days: Unk/Nr Total Make/Model: 1216 Total Instrument Time: UnK/Nr

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ACCORDING TO THE FLIGHT DATA RECORDER, WHEN 50 DEGREES OF FLAPS WERE SELECTED AT 985 FEET AGL, THE FIRST OFFICER, WHO WAS FLYING THE DID NOT STABILIZE THE APPROACH. THE PITCH ATTITUDE OF THE AIRPLANE VARIED APPROXIMATELY 2 DEGREES WITH CORRESPONDING ELEVATOR AIRPLANE, AT 40 TO 50 FEET THE PITCH ATTITUDE OF THE AIRPLANE WAS DECREASING. THE CAPTAIN STATED HE FELT A HIGHER THAN NORMAL POSITION CHANGES. RATE OF DESCENT AT 20 FEET SO HE GRABBED THE YOKE AND PULLED BACK. THE AIRPLANE LANDED HARD, BOUNCED, AND OSCILLATED AT LEAST THREE PITCH UP ATTITUDE OF 12.3 DEGREES. THE TAIL STRUCK THE RUNWAY DURING THE OSCILLATIONS. THE CAPTAIN DID NOT REACHING A MAXIMUM VERBAL INSTRUCTIONS AS REQUIRED BY THE FLIGHT MANUAL AND COMPANY PROCEDURES, WHEN TAKING CONTROL OF THE AIRPLANE. BOTH PILOTS WERE MANIPULATING THE CONTROLS DURING THE BOUNCED LANDING RECOVERY.

Brief of Accident (Continued)

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File No. 1931 11/04/1994 ANCHORAGE, AK Aircraft Reg No. N611FE Time (Local): 11:25 AST

Occurrence #1: HARD LANDING

Phase of Operation: LANDING - FLARE/TOUCHDOWN

Findings

1. (F) AIRCRAFT CONTROL - INADEQUATE - COPILOT/SECOND PILOT

2. (F) LACK OF FAMILIARITY WITH AIRCRAFT - COPILOT/SECOND PILOT

3. (F) REMEDIAL ACTION - DELAYED - PILOT IN COMMAND

Occurrence #2: DRAGGED WING,ROTOR,POD,FLOAT OR TAIL/SKID

Phase of Operation: LANDING - FLARE/TOUCHDOWN

Findings

4. (C) RECOVERY FROM BOUNCED LANDING - IMPROPER - FLIGHTCREW

Findings Legend: (C) = Cause, (F) = Factor

The National Transportation Safety Board determines the probable cause(s) of this accident as follows.

THE FLIGHT CREW'S IMPROPER RECOVERY FROM A BOUNCED LANDING. FACTORS ASSOCIATED WITH THE ACCIDENT ARE THE FIRST OFFICER'S LACK OF FAMILIARITY WITH THE AIRPLANE, HIS FAILURE TO STABILIZE THE APPROACH, AND THE CAPTAIN'S DELAYED REMEDIAL ACTION.